

# Hired's Human Services Training

## Benefits

- Average starting wage of industry employment \$20-22/hour
- Support including interview clothing, fuel, or bus cards
- Job shadowing with an employer partner, a job coach & placement connections
- For Minneapolis residents, a \$100 completion stipend

## Training & Certification Includes

- Introduction and role of a Community Support Specialist in Human Services
- Northstar Digital Literacy certificates
- Mental Health First Aid certification
- Customer service and terminology
- Business professionalism and leading in Human Services
- Coaching, counseling, and navigating resources

## Schedule

Dates: June 16 - July 24, 2025  
Hybrid (half in person, half online)  
4 days/week for 6 weeks  
Monday – Thursday, 9:30 AM – 2:30 PM

## Location

Hired North Loop Office  
217 Fifth Ave N, Third Floor  
Minneapolis, MN 55401

## Requirements

- High school diploma or GED
- Subject to criminal background check as positions vary in policies
- Seeking employment in Human Services
- 1 year of recent customer service experience
- Low-income household
- Preference to Minneapolis residents



## More Information

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Program is a collaborative between Hired, Century College, DEED, Lutheran Social Services and Touchstone Mental Health

This program is offered by Hired in partnership with:



The State of Minnesota Department of Employment and Economic Development (DEED) funded (or funded in part) this training through a grant. The grant recipient created this training. DEED does not endorse this publicity or training or make guarantees, warranties, or assurances of any kind, express or implied, regarding the accuracy, completeness, timeliness, usefulness, adequacy, continued availability or ownership of the information herein or elsewhere.